Financial Aid and Scholarships is working under guidance from the Department of Education addressing concerns expressed by institutions whose students are directly or indirectly affected by COVID-19. We have prepared this FAQ to answer questions that you may have if you and/or your family has been impacted by Coronavirus 19.

I have questions for Financial Aid and Scholarships. Can I make an appointment?  
Unless we receive instructions to close from UCLA administration, our office will remain open. Our Service Counter (A129J Murphy Hall) is open Monday to Friday from 9AM until 4PM. You can also make an appointment with a financial aid counselor. If you prefer, the appointment can be via a phone. If you’d like to make an appointment, please contact our office at 310-206-0400.

What if I have extra expenses caused by COVID-19?  
Our counselors can evaluate your circumstances and increase your Cost of Education budget to cover illness-related expenses. Please submit a Budget Increase Request to our office to request a reevaluation of your financial aid eligibility.

What if my parents’ income has been affected by illness?  
Our counselors can reassess your family’s ability to help with your educational expenses if their employment is affected by an illness and their income this year will be significantly less than the income reported on your FAFSA (2017 income was reported on the FAFSA for 19/20, 2018 income was reported on the FAFSA for 20/21). You can find Projected Year Income Appeal Forms in the Forms and Publications page on our website.

What happens if I need to drop a class?  
Department of Education does not have the authority to relax compliance requirements related to unit requirements. Financial aid eligibility is verified based on the units you are enrolled in at the end of 3rd week of each quarter. You must be enrolled half time (4 units for graduate students, 6 units for undergraduate students) to remain eligible for financial aid. Most undergraduate grant programs require full time enrollment and your eligibility will be reduced, if you are enrolled in less than 12 units at census. Winter Quarter census date has already passed. Spring Quarter census date will be April 17, 2020.

What happens if I withdraw?  
Unfortunately, Department of Education does not have the authority to relax compliance requirements related to withdrawals. If you withdraw (officially or unofficially), Financial Aid and Scholarships office is required to perform a calculation to determine how much of the financial aid you received for the term needs to be returned. The later in the term you withdraw, the more of your financial aid will be considered “earned” and the impact on your financial aid will be smaller. You can find additional information in our Guide to Return of Title IV Aid.

What happens if I decide to take a term off?  
If you do not enroll, you will not receive financial aid for that quarter. However, your eligibility for future quarters will not be affected. We recommend that you see your academic advisor any time your enrollment plans change to make sure that you are still on track to graduation.
I am studying abroad. What happens if my program gets suspended?
UC EAP, UCLA International Education Abroad Office and Financial Aid and Scholarships are in constant communication and we are made aware of any programs that are suspended. If your program is canceled pre-departure, EAP financial aid will be canceled but you will receive aid to enroll at UCLA. If your program is suspended while you are abroad, we will be required to adjust your financial aid to return aid to the Department of Education and/or the State. We will supplement your financial aid package with university resources whenever possible so that you are not billed for an Education Abroad Program that has been suspended. UCEAP system-wide office is monitoring the situation and has been communicating with impacted students. If you have EAP related questions, please reach out to UCEAP -
http://eap.ucop.edu/contactus/pages/default.aspx

Contact Us
For additional information, please feel free to contact us.
Website: https://financialaid.ucla.edu/Contact-Us ⭐ Phone: 310-206-0400

Sincerely,

Ina Sotomayor, Director
UCLA Financial Aid and Scholarships